

NOTICE

Announcement of iSensor EOL Version 6.x and 7.x

Publish Date: March 2017

The following announcement is to inform you that Secureworks requires all iSensor device(s) to be on the current supported version 8.

Effective Date: September 30, 2017

It is important to note that Secureworks has not provided any counter threat measures on iSensor version 7 and lower and cannot ensure the security or operational integrity as of September 30, 2017.

Please refer to your iSensor Service Description to view the Customer obligations related to upgrades and patches.

If you have a specific question about your Managed service(s), please open a Service Request ticket in the Client Portal. For questions specific to this EOL notice, please reach out to your sales representative.