

Secureworks®

Secureworks End of Sale Notification January 2015

End of Sale Notification

The following product models are scheduled for End of Sale (EOS). Note that support will continue for these products until the official End of Life (EOL) date. A projected End of Life date is provided, however, this date may be extended if necessary (unless mandated by the manufacturer). Further communication will be forthcoming as the time for EOL approaches.

EOS	Type	EOS Date	Projected End of Life
Managed HIPS/HIDS (Proventia Server/IBM Security Host Protection)¹	End of Sale	1/31/2015	4/30/2016
Managed IPS/IDS (Proventia IBM GX Server)²	End of Sale	1/31/2015	1/31/2016
Managed FortiGate FortiManager²	End of Sale	1/31/2015	1/31/2016
Managed IDS (Juniper NetScreen IDP)^{2,3}	End of Sale	1/31/2015	1/31/2016
Managed Firewall Auditing²	End of Sale	1/31/2015	N/A
SIM On-Demand²	End of Sale	1/31/2015	1/31/2017
Managed Advanced Endpoint Threat Detection SelfService Monitoring Services⁴	End of Sale	1/31/2015	1/31/2016

Special Notes:

1. IBM has issued an EOS notice for this product <http://www-01.ibm.com/software/support/lifecycleapp/PLCDetail.wss?synkey=U973646P30958J27-X912209Z55727Z27-A361664K50132F68>

2. For existing clients, we will continue to offer renewals and allow additions.
3. Juniper announced an EOL to their NetScreen IDP line of products
http://www.juniper.net/support/eol/idp_hw.html.

Classification: //Secureworks/Public Use:

4. Replaced with fully managed service.

Secureworks Lifecycle Policy

Documentation regarding the Secureworks lifecycle can be found at this URL
http://www.secureworks.com/contact/client_support/lifecycle-policy/

Secureworks strives to provide the highest quality services by continually enhancing our tools and service platforms. As new updates for firmware and hardware are developed it becomes necessary to End of Sale (EOS) and End of Life (EOL) legacy products and services. EOS/EOL notifications are intended to provide information and required actions regarding upcoming lifecycle activities.

Key Terms and Definitions

EOS: End of Sale indicates a particular hardware model, firmware version, or service line is no longer available for sale; however this model is still supported until the EOL date. Support for products which have entered and EOS status but not yet reached EOL includes security content, upgrades for critical bugs, warranty services, and customer support.

EOL: End of Life indicates end of all support for a given hardware model, firmware version, or service line. No security content, no upgrades, no customer support and no warranty services are available when a product has passed its EOL date.

