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NOTICE

Announcement of End of Life of Certain CTP Managed Services

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Beginning January 28, 2022, we will no longer sell the below services and instead are offering alternative paths to secure your organizations. We will continue to support existing customers receiving their current services for up to one year, where appropriate, or offer partial year renewals, when needed, until February 3, 2023.

End-of-Sale (EoS)	January 28, 2022
End-of-Renewal (EoR)	N/A – Partial year renewals may be available through February 3, 2023, as appropriate
End-of-Life (EoL)*	February 3, 2023

*For Customers whose service term extends beyond February 3, 2023, Secureworks will honor our contractual commitments and will contact you directly to discuss the best way to navigate this transition.

Services Included in the End-of-Life Timeline

- **Advanced Endpoint Threat Detection (AETD)**
  - Advanced Endpoint Threat Detection (AETD) with Red Cloak™
  - Advanced Endpoint Threat Detection (AETD) with CrowdStrike
  - Managed Advanced Endpoint Threat Detection with Carbon Black Response
  - Managed Advanced Endpoint Threat Detection with Carbon Black Respond Cloud
  - Advanced Endpoint Threat Detection (AETD) with Microsoft Defender ATP
- **Advanced Endpoint Threat Detection Elite (AETD Elite)**
  - Advanced Endpoint Threat Detection Elite (AETD Elite) with Red Cloak
  - Advanced Endpoint Threat Detection Elite (AETD Elite) with CrowdStrike
- **Advanced Endpoint Threat Prevention with Carbon Black Defense**
- **Advanced Remediation Management (ARM)**
- **Attacker Database**
- **Secureworks Counter Threat Unit™ (CTU™) Countermeasures for third-party devices**
- **Security Event Monitoring with Advanced Analytics**
- **Detect and Prevent Package**

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- **Enterprise Brand Surveillance**
  - o Enterprise Brand Surveillance: Information Brief
  - o Enterprise Brand Surveillance: Annual Service
- **Global Threat Intelligence (Global TI)**
- **Log Management Service (LMS)**
- **MSS Integration (MSSi)**
- **Protect and Respond (also known as Managed Detection and Response v1)****
- **Security Orchestration and Automation****
  - o Security Orchestration and Automation for Managed Security Services (SOA)
  - o Orchestration and Automation
- **Snare Enterprise Agent (as part of Security Event Monitoring Service Descriptions and as an add-on to Secureworks Taegis™ XDR and Taegis ManagedXDR)**
- **Third Party Device Management**
  - o Managed IDS/IPS (includes monitoring)
  - o Managed Next Generation Firewall with Policy Auditing (includes monitoring)
- **Threat Intelligence Support (add-on to Global Threat Intelligence)**
- **Vulnerability Management & Prioritization Services (Kenna)**

**Please Note: As a result of this announcement, we are adjusting the End-of-Life timeline we previously communicated regarding Security Orchestration and Automation and Protect and Respond (also known as Managed Detection and Response v1). Those services will now follow the End-of-Life dates communicated in this announcement.

Recommended Alternative Solutions

In 2019, we launched what is now known as Secureworks Taegis, a cloud-native security platform, to help achieve even better security outcomes for our customers. We offer several solutions as part of the Taegis platform, including:

- **Taegis XDR:** An Extended Detection and Response (XDR) SaaS solution designed from its origin to prevent, detect, and respond to advanced threats with automation, machine learning-driven analytics, and integrated threat intelligence.
- **Taegis ManagedXDR:** A managed detection & response service delivered on Taegis XDR, providing 24x7 monitoring, analysis, and triage of critical & high alerts, collaborative investigations, threat hunting playbooks, and up to 40 hours of Incident Response.
- **Taegis ManagedXDR Elite:** All the capabilities of Taegis ManagedXDR, with continuous managed threat hunting performed by a designated Secureworks expert.
- **Taegis VDR:** A vulnerability management application with a machine learning risk prioritization engine focused on rapid prioritization and remediation of vulnerabilities.

Please contact your Secureworks Account Representative to discuss next steps. If you do not know how to reach them, please call:

- United States & Canada: 1-877-838-7947

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