



Secureworks End of Life Notification July 2015

End of Life Notification

This notification is to inform you that Sourcefire has announced the End of Life (EOL) for Sourcefire Series 2 Appliances and Software Version 4.10. Secureworks is also announcing End of Support of these appliances and software version 4.10 commensurate with the Sourcefire EOL dates. Clients are encouraged to work with their Secureworks Sales Representative to plan for and purchase new hardware. Clients are also encouraged to migrate to Software Version 5.x NG; however, please note Secureworks will not support Sourcefire Version 5 installed on Series 2 devices. The affected software and hardware versions are listed below:

EOS	Type	EOS Date	End of Life
Software Version 4.10	End of Life	N/A	09/18/2015
Hardware 3D9900, DC500, DC1000, DC3000	End of Life	N/A	04/17/2015
Hardware 3D2100, 3D2500, 3D3500, 3D4500, 3D6500	End of Life	N/A	10/9/2015
Hardware 3D500, 3D1000, 3D2000	End of Life	N/A	12/12/2016

Special Notes:

If you have any questions, please open a support ticket in the Portal or call the Security Operations Center (SOC).

The Sourcefire product lifecycle information can be found at this URL:

<http://www.sourcefire.com/customer-support/product-lifecycle/>.

Secureworks Lifecycle Policy

Documentation regarding the Secureworks lifecycle can be found at this URL

http://www.Secureworks.com/contact/client_support/lifecycle-policy/

Secureworks strives to provide the highest quality services by continually enhancing our tools and service platforms. As new updates for firmware and hardware are developed it becomes necessary to End of Sale (EOS) and End of Life (EOL) legacy products and services. EOS/EOL notifications are intended to provide information and required actions regarding upcoming lifecycle activities.

Key Terms and Definitions

EOS: End of Sale indicates a particular hardware model, firmware version, or service line is no longer available for sale. However, this model is still supported until the EOL date. Support for products which have entered and EOS status but not yet reached EOL includes security content, upgrades for critical bugs, warranty services, and customer support.

EOL: End of Life indicates end of all support for a given hardware model, firmware version, or service line. No security content, no upgrades, no customer support and no warranty services are available when a product has passed its EOL date.

Classification: //Secureworks/Public Use:

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