

Secureworks®

SecureWorks Notice – Announcement of Security Orchestration and Automation (SOA)

These EOL Announcements arise from a decision by Secureworks to End of Sale and End of Life Security Orchestration and Automation (SOA) Add-on for MSS and Security Orchestration and Automation (SOA) add-on for MDR.

The following services are included in this EOL along with their respective EOL effective date:

Service	Effective EOL Date
Security Orchestration and Automation (SOA) Add-on for MSS	November 2, 2023
Security Orchestration and Automation (SOA) Add-on for MDR	November 2, 2023

Support for Security Orchestration and Automation (SOA) will continue for 36 months from this announcement, End of Life will be November 2, 2023.

Existing customers may **expand or renew** their current licensing through November 2, 2023. Existing customers currently with subscriptions that terminate in after November 2, 2023 will be supported through the end of their current contracts.

What Alternatives Are Available to Customers?

Customers that require response as part of their services can consider migrating to TDR, MDR, or leveraging the ARM service for response.

In the future TDR may enhance SOAR capabilities to provide similar features to the SOA service which include:

- response automation
- enrichment
- integration platform
- automation & workflow
- prepackaged integrations & playbooks

As always, we value your business and are committed to providing you with the highest quality service that you have come to expect from SecureWorks.

Thank you,
SecureWorks Service Lifecycle Management

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