Secureworks

Secureworks End of Life Notification June 2015

End of Life Notification

The following product models are scheduled for End of Life (EOL). Note that support will continue for these products until the official End of Life (EOL) date.

EOS	Type	EOS Date	End of Life
Managed HIPS/HIDS (Proventia Server/IBM Security Host Protection) [1]	End of Life	1/31/2015	4/30/2016
Managed IPS/IDS (Proventia IBM GX Server)[2]	End of Life	1/31/2015	1/31/2016
Managed FortiGate FortiManager[2]	End of Life	1/31/2015	1/31/2016
Managed IDS (Juniper NetScreen IDP)[2,3]	End of Life	1/31/2015	1/31/2016
SIM On-Demand[2]	End of Life	1/31/2015	1/31/2019
Managed Advanced Endpoint Threat Detection SelfService Monitoring Services[4]	End of Life	1/31/2015	1/31/2016
SonicWALL managed service[5]	End of Life	1/31/2015	1/31/2016
SecureWorks WMI Windows Log Agent	End of Live	N/A	6/23/2015

Special Notes:

1. IBM has issued an EOS notice for this product http://www-

01.ibm.com/software/support/lifecycleapp/PLCDetail.wss?synkey=U973646P30958J 27-X912209Z55727Z27-A361664K50132F68

2. Secureworks recommends that clients begin preparing to migrate from SIM on Demand to a replacement solution. Secureworks offers several alternatives for replacing SIM On Demand. SecureWorks sales representatives can help you select the right solutions for your needs.

3. Security Monitoring 24x7 security log monitoring and analysis Juniper announced an EOL to their NetScreen IDP line of products http://www.juniper.net/support/eol/idp_hw.html.

4. Replaced with fully managed service.

5. Replaced with fully managed SonicWALL service.

Secureworks Lifecycle Policy

Documentation regarding the Secureworks lifecycle can be found at this URL
http://www.secureworks.com/contact/client_support/lifecycle-policy/

Secureworks strives to provide the highest quality services by continually enhancing our tools and service platforms. As new updates for firmware and hardware are developed it becomes necessary to End of Sale (EOS) and End of Life (EOL) legacy products and services. EOS/EOL notifications are intended to provide information and required actions regarding upcoming lifecycle activities.

Key Terms and Definitions

EOS: End of Sale indicates a particular hardware model, firmware version, or service line is no longer available for sale. However, this model is still supported until the EOL date. Support for products which have entered and EOS status but not yet reached EOL includes security content, upgrades for critical bugs, warranty services, and customer support.

EOL: End of Life indicates end of all support for a given hardware model, firmware version, or service line. No security content, no upgrades, no customer support and no warranty services are available when a product has passed its EOL date.