



NOTICE

Announcement of End of Life for McAfee Intrushield

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This EOL Announcement arises from a decision by Secureworks to End of Life the McAfee Intrushield service on the Managed and Monitored IDS and IPS service. Note that this does not affect monitored only customers.

The effective dates for McAfee Intrushield EOL are as follows:

Service	Effective EOL Date
End of Support for M Series hardware	December 31, 2021
End of Support for version 9.x software	June 30, 2022

As of December 31, 2021, McAfee will no longer support the M Series hardware as of December 31, 2021. Therefore, any customers who are on this hardware will be unable able to receive assistance or RMA support etc. from the vendor after this year. McAfee is also ending support for all 9.2 software on all hardware models as of June 2022.

Secureworks has made the decision not to support version 10.x* and to discontinue the McAfee Intrushield features from our third-party managed device service portfolio. We are also unable to certify software versions past 9.x*. Customers who decide to upgrade their software version to 10.x should plan to move to a monitored only service since Secureworks will be unable to support these devices in a managed capacity.

Please contact your Account Manager to discuss a path forward or options that best meet your business needs.

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