

NOTICE

Announcement of End of Life of LogVault 2.x Dell R620 Client Purchased Hardware

Publish Date: Version:

These EOL Announcements arise from a recent decision by Dell who has chosen to end of life their LogVault 2.x Dell R620 **Purchased** Hardware. This also includes our reseller agreement, which means we cannot continue to assist respective clients with hardware and maintenance orders.

The following services are impacted by this EOL along with their respective EOL effective date:

Service	Effective EOL Date
LogVault 2.X	11/15/2019

Affected Secureworks SKUs:

Offer	SKU
SecureWorks Appliance: LogVault 2.x	SWTLL-HW-LV2-EVA-H

As stated in the service description, customers who purchase their hardware are responsible for upgrades when it reaches EOL. If you want to stay as a purchased client, you will need to buy new device(s). In addition, purchased hardware requires you to buy an active maintenance contract.

You may switch to a subscription contract or continue with a purchased hardware option.

- If you want to switch from a purchased contract to a leased contract, you will need to work with your account manager to adjust your contract and initiate shipment of a replacement device.
- LogVault 2.X on a R640 is available for customers who prefer to remain on a purchased hardware contract.

As always, we value your business and are committed to providing you with the highest quality service that you have come to expect from Secureworks.

Thank you,
Secureworks Service Lifecycle Management

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