

Secureworks® Cloud Services Interface Privacy Statement

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Privacy Statement

This Privacy Statement describes how your personal data will be processed by Secureworks as a result of your access and use of the Cloud Services Interface.

Purposes for which Secureworks will use your personal data

Secureworks* may use information you provide about yourself, or that Secureworks obtains about you from other sources (e.g. the Customers, third parties, or as a result of your use of the Cloud Services Interface) for the purpose of:

- administration, management and enhancement of the Cloud Services Interface (which may involve sending you service related communications, including by email, regarding the Cloud Services Interface and/or services provided under the CRA)
- administration and management of the CRA
- Customer support
- delivery, enhancement and/or development of Secureworks products and services
- analysis and understanding of user-interactions with the Cloud Services Interface.

* “Secureworks” refers to SecureWorks, Inc. and its subsidiaries which include SecureWorks Europe Limited, SecureWorks Europe S.R.L., SecureWorks SAS, SecureWorks India Private Limited, SecureWorks Australia Pty. Ltd. and SecureWorks Japan K.K.

Type of personal data collected about you

The type of personal data Secureworks may collect about you includes: your name, position, location, username, password/user authentication credentials, email address, phone number, time zone, user preferences, Cloud Services Interface usage information and the Customer or Customers whom you represent.

Disclosures of your personal data

Secureworks may share some of your personal data as needed with:

- Third party IT service providers for any of the above purposes and/or
- the Customer in connection with the administration/management of the CRA.

Secureworks may also disclose your data if required or authorized to do so (i) by applicable law, (ii) by an order of a court or enforcement authority, or (iii) where necessary to ensure compliance with legal obligations.

Secureworks does not sell or share your personal data collected through the Cloud Services Interface with other third parties.

Legal basis for the processing of your personal data

The legal basis which permits Secureworks to process your personal data includes:

- (i) Secureworks’ **legitimate interests**, namely the provision of the Cloud Services Interface; the delivery, enhancement and/or development of Secureworks products and services; and the management and support of the services supplied to a Customer under the CRA, to the extent these activities do not prejudice or harm your rights and freedoms; or
- (ii) performance of and compliance with the Cloud Services Interface Terms.

Retention of your personal data

Secureworks will keep your personal data for as long as necessary in connection with the purposes described in this Privacy Statement and in accordance with Secureworks’ retention policy and applicable law.

International transfers

All personal data collected and stored within the Cloud Services Interface is held in the United States. Secureworks may also transfer personal data to third party IT service providers where required to administer and run the Cloud Services Interface. For EU-based clients, this may involve the transfer of your personal data to countries outside the European Economic Area (which may have a different level of data protection to your home country). In order to provide adequate protection for your personal data, Secureworks has in place contractual arrangements (where appropriate) with group companies and third party IT service providers which cover these transfers and will take all reasonable measures to safeguard your data whenever it is transferred.

Your rights

In some jurisdictions, individuals have certain rights in relation to their personal data. You may, depending on applicable privacy laws, be entitled to exercise any or all of the following rights in relation to your personal data – please note, these rights are **not** absolute and are subject to conditions set out in applicable law. **Secureworks will give effect to these rights only to the extent it is legally required to do so by applicable privacy laws:**

- **Access:** you have the right to request information about how your personal data is processed and obtain a copy of that personal data
- **Rectification:** you have the right to request the rectification of inaccurate personal data about you and for any incomplete personal data about you to be completed
- **Objection:** you have the right to object to the processing of your personal data which is based on Secureworks' legitimate interests (as described above)
- **Erasure:** you have the right to request the erasure of your personal data
- **Automated decision-making:** you have the right not to have a decision made about you that is based solely on automated processing if that decision produces legal effects about you or significantly affects you.
- **Restriction:** you have the right to ask Secureworks to restrict the processing of your personal data, so that your personal data is no longer processed until the restriction is lifted
- **Portability:** you have the right to receive your personal data, which you have provided to Secureworks, in a structured, commonly used and machine-readable format and to have that data transmitted to another controller in certain circumstances.

If you wish to exercise any of your rights or if you have any questions about these rights, please contact privacy@secureworks.com.

How We Use Cookies

The Cloud Services Interface uses cookies to enable you to sign in to our services (including the Cloud Services Interface) and to help personalize and improve your online experience. A cookie is a small amount of data that is sent to your browser from a web server and stored on your computer's hard drive. Depending on the settings you have selected, your browser adds the text to your device as a small file.

We use cookies to store your preferences and other information on your computer in order to save you time by eliminating the need to enter the same information repeatedly. Generally, Secureworks may use cookies and the information they provide to: (a) personalize and improve your online experience; (b) access your account information; (c) estimate its audience size; (d) determine the nature and extent of repeat usage; and (e) measure certain traffic patterns to understand how users' habits are similar or different from one another so that we may improve our site; and (f) support optional surveys to get feedback on Secureworks products and services.

You have the ability to accept or decline cookies. Many web browsers automatically accept cookies by default, but you can usually modify your browser setting to decline cookies if you prefer. Cookies that are created by the Cloud Services Interface itself must be allowed to be stored by the browser for the Cloud Services Interface to operate. However, any cookies that are used by 3rd party applications integrated with the Cloud Services Interface are optional for Cloud Services Interface operation and may be blocked by the user via web browser configuration if they choose to do so.

By logging into the Cloud Services Interface, you consent to our use of cookies as described in this section.

Analytics / Log files

The Cloud Services Interface gathers certain information automatically and stores it in log files. This information includes internet protocol (IP) addresses, browser type, source TCP/IP address, referring/exit pages, operating system, date/time stamp, and clickstream data. We use this information to analyze trends, to administer the site, to track users' movements around the site and to gather demographic information about our user base as a whole. We may link this automatically-collected data to your personal information in order to personalize your experience and send you communications.

(This document last updated April 2019.)