

# Secureworks Taegis ManagedXDR

Reduce your risk, protect your investments, and fill your talent gaps with powerful MDR options

Secureworks® offers a robust Managed Detection and Response (MDR) portfolio with options designed to deliver superior detection and unmatched response, via the open and extensible Taegis™ platform. Taegis fortifies your cyber defenses while delivering **an average ROI of more than 400%<sup>1</sup> via cost savings**, risk reduction, and productivity gains.




## MDR Portfolio Tiers

Secureworks has three MDR tiers, designed to meet you where you are in your security journey:

|  |   |   |
|--|---|---|
| <p><b>Taegis ManagedXDR</b></p> <p>Built on the Taegis XDR platform, Taegis ManagedXDR includes 24x7 threat monitoring, detection, investigation, and unlimited response, 1 full year of data retention, support for multiple EDR technologies, hundreds of integrations, and 90-second access to security analysts.</p> | <p><b>Taegis ManagedXDR Plus</b></p> <p>A more-tailored MDR solution for organizations with advanced security requirements, Taegis ManagedXDR Plus includes everything in Taegis ManagedXDR, along with additional capabilities to increase vigilance and improve cybersecurity resiliency.</p> | <p><b>Taegis ManagedXDR Enhanced</b></p> <p>MDR for organizations needing extended SOC capabilities for intelligent and rapid threat escalation, Taegis ManagedXDR Enhanced includes everything in Taegis ManagedXDR, along with additional investigation context across Taegis and other customer systems, phishing investigation, and governance.</p> |
|--|---|---|

## MDR Portfolio Add-Ons

Secureworks has three additional MDR offerings available to add on to any MDR tier:

|   |   |
|---|---|
|  | <p><b>Taegis ManagedXDR Elite</b></p> <p>Get a designated Secureworks threat hunting expert to perform proactive and iterative updates on your organization's targeted threat exposure.</p>   |
|  | <p><b>Taegis ManagedXDR for OT</b></p> <p>Delivers holistic monitoring and investigation of detected threats across IT and OT environments, backed by security experts specializing in operational technology.</p>  |
|  | <p><b>Secureworks Services for Taegis ManagedXDR</b></p> <p>Complement the core benefits of MDR with Service Units redeemable for proactive services that elevate your cybersecurity posture, bolster incident readiness and accelerate cyber resilience.</p> |

<sup>1</sup> [Secureworks MDR ROI Calculator](#)

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| Secureworks MDR Features                           | Taegis ManagedXDR | Taegis ManagedXDR Plus | Taegis ManagedXDR Enhanced |
|--|-------------------|------------------------|----------------------------|
| Taegis XDR Platform                                | ✓                 | ✓                      | ✓                          |
| 24/7 Triage, Investigation, & Unlimited Response   | ✓                 | ✓                      | ✓                          |
| 350+ Integrations                                  | ✓                 | ✓                      | ✓                          |
| 1 Year Data Retention (Additional Years Available) | ✓                 | ✓                      | ✓                          |
| Advanced Detectors & Applied Threat Intelligence   | ✓                 | ✓                      | ✓                          |
| SOAR & AI Engine                                   | ✓                 | ✓                      | ✓                          |
| Support for Multiple EDR Technologies              | ✓                 | ✓                      | ✓                          |
| Taegis Endpoint Agent (EDR)                        | ✓                 | ✓                      | ✓                          |
| Monthly Threat Hunts                               | ✓                 | ✓                      | ✓                          |
| 1 Minute Median Time to Detect                     | ✓                 | ✓                      | ✓                          |
| 30 Minute Median Time to Investigate               | ✓                 | ✓                      | ✓                          |
| 5 Minute Median Time to Remediate                  | ✓                 | ✓                      | ✓                          |
| <90 Second Access to Security Analysts             | ✓                 | ✓                      | ✓                          |
| Regular Security Posture Reviews                   | ✓                 | ✓                      | ✓                          |
| Robust Report Templates                            | ✓                 | ✓                      | ✓                          |
| Custom Use Case Support                            |                   | ✓                      | ✓                          |
| Custom Response Workflows                          |                   | ✓                      | ✓                          |
| Custom Report Development                          |                   | ✓                      | ✓                          |
| Weekly Threat Hunts                                |                   | ✓                      | ✓                          |
| Named Taegis Support Engineer                      |                   | ✓                      | ✓                          |
| Annual Taegis Health Check                         |                   | ✓                      | ✓                          |
| Included Secureworks Service Units                 |                   | ✓                      | ✓                          |
| Designated 24/7 SOC Analysts                       |                   |                        | ✓                          |
| Monitored Phishing Inbox                           |                   |                        | ✓                          |
| SOC Analyst Access to Customer Systems             |                   |                        | ✓                          |
| Premium Governance, Reporting, & Advisory          |                   |                        | ✓                          |

## Secureworks®

Secureworks (NASDAQ: SCWX) is a global cybersecurity leader that secures human progress with Secureworks® Taegis™, a SaaS-based, open XDR platform built on 20+ years of real-world detection data, security operations expertise, and threat intelligence and research. Taegis is embedded in the security operations of thousands of organizations around the world who use its advanced, AI-driven capabilities to detect advanced threats, streamline and collaborate on investigations, and automate the right actions.



For more information, call **1-877-838-7947** to speak to a Secureworks security specialist. [secureworks.com](https://secureworks.com)