

# MDR: Taegis ManagedXDR Plus

Organizations increasingly are turning to managed detection and response (MDR) solutions to reduce risk, protect investments, and fill cyber talent gaps. Secureworks® Taegis™ ManagedXDR Plus is our 24/7 MDR service providing a tailored experience to detect advanced threats and take the right actions based on your unique environment and needs.


## Enable Expanded MDR Capabilities

Secureworks Taegis ManagedXDR Plus helps organizations unlock more extensive and bespoke capabilities from our award-winning Taegis ManagedXDR solution. Taegis ManagedXDR Plus delivers everything in our standard service plus customized alerting and workflows, expanded threat hunting, and premium Taegis platform product support. It also includes credits to use toward a variety of Consulting, Incident Response, and Professional Services.

## Taegis ManagedXDR Plus Components

In addition to the features included in Taegis ManagedXDR, customers with Taegis ManagedXDR Plus receive a more tailored MDR experience:

<p><b>Improved Vigilance</b></p>  <p>Weekly Threat Hunting</p>	<p><b>Improved Resiliency</b></p>  <p>Included Readiness Services</p>	<p><b>Strategic Guidance</b></p>  <p>Tailored Use Case Development</p>
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 **Increase Your Vigilance**  
Improve your organization's vigilance against emerging and undiscovered threat actors targeting your environment. We conduct weekly threat hunts based on extensive threat

## CUSTOMER BENEFITS

**Avoid cost and time spent hiring,** training, and retaining expert security resources, an estimated \$500,000 per year in savings for two fully loaded personnel capable of performing advanced security tasks

**Further harden your defenses** through creation of alerting use cases and workflows based on the unique priorities and objectives of your organization

**Elevate your security posture by identifying gaps** with expanded threat hunting to elevate your vigilance against stealthy threats and drive security outcomes that are most important to you

**Make your security program more effective** and improve your security posture immediately and over time with access to Secureworks experts possessing vast cross-discipline expertise to elevate your overall security maturity

**Gain flexibility** via included credits to use toward proactive security options such as evaluating your security program, testing and developing your response capabilities, and optimizing the performance of Taegis for your unique needs

intelligence from the Secureworks Counter Threat Unit™ (CTU™) research team, quadrupling the threat hunting frequency included with Taegis ManagedXDR.



### Improve Your Resiliency

Receive guidance and hands-on assistance on the capabilities of the Taegis platform from Secureworks security experts. Schedule phone calls and online meetings with our staff to receive “over-the-shoulder” training and get answers to questions to maximize your use of Taegis. Consult with Secureworks’ experts to mature your security program with included Secureworks Service Units, which are redeemable for a variety of our proactive service offerings, including Consulting, Incident Response, and Taegis Professional Services. Use Service Units toward additional Taegis scenario-based training, build integrations between your security infrastructure and Taegis, develop or test your incident response plan, or test your security controls to elevate your security posture and fortify your defenses against cyber threats.



### Receive Strategic Security Guidance

Work with our SecOps experts to develop custom use cases for your security and posture needs based on your organization’s priorities. Select from a wide range of rules and workflows curated by our team based on our years of security experience. Secureworks will consult with you on the design of the rule, test the rule, and set up automated investigations and notifications. Additionally, all customers receive one included Taegis XDR Health Check per year. The Taegis XDR Health Check assesses how you are using various capabilities of Taegis, provides actionable guidance, and works with you to review and implement recommendations to elevate your security resiliency and optimize Taegis in your environment.

## SECUREWORKS DIFFERENTIATORS

**Superior detection across the entire threat landscape**, via advanced analytics and machine learning that prioritizes the most serious threats

**Unmatched response from industry-leading threat research**, findings from thousands of incident response and security testing engagements annually, and billions of events monitored daily across thousands of customers globally, of all sizes and across all industries

**An open and extensible XDR platform, Taegis**, featuring hundreds of out-of-the-box integrations across cloud, endpoint, network, email, identity, OT, business applications and more, enabling you to maximize your current and future security investments

**Impactful ROI averaging 400%** for most customers with a low total cost of ownership, while avoiding the time and cost of trying to hire and retain security resources

## Secureworks®

Secureworks (NASDAQ: SCWX) is a global cybersecurity leader that secures human progress with Secureworks® Taegis™, a SaaS-based, open XDR platform built on 20+ years of real-world detection data, security operations expertise, and threat intelligence and research. Taegis is embedded in the security operations of thousands of organizations around the world who use its advanced, AI-driven capabilities to detect advanced threats, streamline and collaborate on investigations, and automate the right actions.



For more information, call **1-877-838-7947** to speak to a Secureworks security specialist. [secureworks.com](https://www.secureworks.com)