

GHC Accelerates Security Transformation with Secureworks

Leading health and beauty company deploys Taegis™ MDR for comprehensive protection against cyber threats



Challenge

Global Healthcare Company (GHC) is a rapidly growing retail company in the Kingdom of Saudi Arabia that sells both health and beauty products in 120 stores in more than 20 cities. The company also distributes a variety of products from overseas through its wholesale division, National Distribution Company (NDC).

Chief Technology Officer Majed Shahin has presided over a vast transformation of the organization's digital approach. Cybersecurity is a foundational element of that evolution. "Especially in the retail business, there are many initiatives that need to be implemented to stay up to date with the rapid pace of market transformation," Shahin said.

Shahin sought a comprehensive managed security solution that could augment GHC's existing security team and integrate with the company's security controls, including firewalls, anti-virus, and robust internal security policies. As part of this transformation, Shahin said GHC embraced cybersecurity as not just a necessary activity, but a business enabler to help drive growth. "We have integrated cybersecurity as part of the organization's overall strategy and culture," Shahin explained.



Name: Global Healthcare Company (GHC)

Industry: Retail

Country: Saudi Arabia

Employees: 1,000+

CHALLENGES

- Drive security transformation by deploying comprehensive security solution
- Enable threat monitoring, detection, and response across technology stack
- Fortify resiliency with impactful threat intelligence

SOLUTION

GHC selected Secureworks Taegis MDR to:

- Deploy advanced threat detection across multiple technologies
- Gain impactful threat intelligence and unlimited incident response
- Augment security team with access to security expertise

BENEFITS

- Advanced analytics and automation to filter real threats from noise
- Holistic monitoring across endpoints, network, cloud, and business applications
- Proactive threat hunting and full-service incident response

Solution

This process led GHC to consider leading managed detection and response (MDR) solutions to further fortify its resilience to cyber threats. Secureworks MDR solution, Taegis MDR, delivers a high level of security expertise and insights to augment GHC's existing security staff. Taegis MDR provides 24/7 threat monitoring, detection, investigation, and response. The solution is fueled by advanced analytics and proprietary threat intelligence from the Secureworks Counter Threat Unit™ (CTU™) research team, and findings from threat hunts, security testing, and incident response engagements. The solution leverages Taegis, an open XDR platform that integrates with hundreds of leading security technology sources across endpoint, network, cloud, identity, OT, email, and business applications.

Secureworks SOC analysts are available around the clock within 90 seconds via live chat in Taegis, and both GHC and Secureworks security teams work seamlessly together within the platform. Taegis MDR includes proactive monthly threat hunting, full-service unlimited response to detected incidents, and one year of raw telemetry storage.

"We engaged with Secureworks to implement MDR and XDR because we saw that their expertise and solutions were the best in the market," Shahin said.

Benefits

Shahin was impressed with Secureworks capabilities to help GHC further elevate its security approach via a comprehensive solution. This starts with the ability to discover threats across GHC's environment, apply advanced analytics and automation to filter out real threats from noise, and bring in the powerful combination of threat intelligence and human expertise for further context and insights during investigations.

"Secureworks has a very advanced solution for threat detection and protection," Shahin explained. "They use business intelligence, which makes the life of our cybersecurity team easy. A lot of automated tasks are implemented based on AI that makes detection automated and even some response tasks automated. That's a big advantage."

This scale of security operations alleviates the burden on GHC's team and moves the focus beyond just one segment of the company's technology stack. Secureworks' holistic approach to threat monitoring and detection stood out to Shahin and the GHC team when assessing security solutions. "Their end-to-end protection covers endpoints, servers, networks, and even cloud environments," Shahin said.

The combination of Taegis MDR and the ever-evolving Taegis platform gives Shahin peace of mind that the solution deployed today will not only safeguard GHC from current threats, but also from threats that will arise in the future.

"This is not the end of the journey," Shahin said. "Cybersecurity is a continuous process — it requires ongoing improvements to stay ahead of evolving threats."



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Majed Shahin
Chief Technology Officer, GHC

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Secureworks, a Sophos company, is a global cybersecurity leader that protects customer progress with Taegis, an AI-native security analytics platform built on more than 20 years of real-world threat intelligence and research, improving customers' ability to detect advanced threats, streamline and collaborate on investigations, and automate the right actions.



For more information, call **1-877-838-7947** to speak to a Secureworks security specialist.
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